# BUSINESS RESPONSIBILITY AND SUSTAINABILITY REPORT

### **PREFACE**

The Securities & Exchange Board of India (SEBI) through a notification dated 5 May 2021 has made amendments to certain provisions of the SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015 (LODR), As per the notification, companies would be required to submit a new report on ESG parameters, namely Business Responsibility and Sustainability Report (BRSR). The Indian capital markets regulator, SEBI, shall get credit for taking the lead in developing the BRSR framework. It is a comprehensive framework, which calls for more measurable, quantitative metrics to facilitate better benchmarking. For the top 1,000 Indian listed entities based on market capitalisation on the BSE Limited and National Stock Exchange of India Limited, are required to submit a Business Responsibility and Sustainability Report (BRSR). The BRSR is voluntary for Financial Year 2022 and mandatory from Financial Year 2023 onwards.

PPAP is voluntarily disclosing its 2<sup>nd</sup> Business Responsibility and Sustainability Report for FY 2022-23, providing information on key business environment, social and governance responsibility initiatives undertaken by the Company. The ESG performance of the Company is assessed quarterly by PPAP's Top management.

We are dedicated towards developing engagement with our stakeholders to achieve our mission to be a global level excellence company.

### **SECTION A: GENERAL DISCLOSURES**

### I. Company details

S.No.	Details	
1	Corporate Identity Number (CIN) of PPAP:	L74899DL1995PLC073281
2	Name of Company:	PPAP AUTOMOTIVE LIMITED
3	Year of incorporation:	18-10-1995
4	Registered office address:	54, Okhla Industrial Estate, Phase-III, New Delhi-110020
5	Corporate office address:	B-206A, Sector-81, Phase-II, Noida-201305, Uttar Pradesh
6	E-mail:	compliance@ppapco.com
7	Telephone:	91-120-4093901
8	Website:	https://www.ppapco.in/
9	Financial year for which reporting is being done:	2022-23
10	Name of the Stock Exchange(s) where shares are listed	Equity shares are listed on BSE Limited (BSE) and National Stock Exchange of India Limited (NSE)
11	Paid-up Capital (in INR Cr)	14,00,00,000
12	Name and contact details (telephone, email address) of the	Mr. Ramesh Chander Khanna
	person who may be contacted in case of any queries on the BRSR report	Landline number: +91-120-4093901
		Email Id: sustainability@ppapco.com
13	Reporting boundary	Disclosures made in this report are on a standalone basis and limited to PPAP Automotive Limited

### II. Products/ Services

### 14. Details of business activities:

Description of Main Activity group	Description of Business Activity	% of Turnover of PPAP
Manufacturing of automotive parts	Manufacturing of automotive parts for	90%
	passenger vehicles & two-wheelers	

### 15. Products/Services sold by the entity (accounting for 90% of the entity's Turnover):

S. No.	Product/ Service	NIC Code	% of total Turnover contributed
1	Manufacture of parts and accessories for motor vehicles	34300	100%

### III. Operations

# 16. Number of locations where plants and/or operations/offices of the entity are situated:

Location	Number of plants	Number of offices	Total
National	5	2	7
International	Nil	Nil	Nil

### 17. Markets served by PPAP:

a.	Locations	Number
	National (No. of States)	9
	International (No. of Countries)	Nil

# b. What is the contribution of exports as a percentage of the total turnover of the entity?

Nil

### c. A brief on types of customers

PPAP's esteemed clientele includes all major OEM vehicle manufacturer and tier-2 suppliers of OEM:

Passenger vehicles clientele includes Maruti Suzuki India Limited, Honda Cars India Limited, Toyota Kirloskar Motors, Hyundai, Toyota Boshoku, Kia Motors, SKODA Auto Volkswagen India Private Limited, Renault Nissan, ISUZU, Mahindra, Magna Corp, Hyundai Mobis, Motherson, Unitex, Moriroku Technology India Private Limited, TS Tech Co. Limited, Asahi India Glass Limited, Saint-Gobain, Polyplastics Industries (I) Private Limited etc.

Commercial vehicle clientele includes SML ISUZU, Faurecia.

Two-wheeler clientele includes Suzuki, Roki UNO Minda, TS Tech Co. Ltd, Motovolt, Sankei Pragati India Private Limited, JRG Automotive Industries India Private Limited, etc.

Tooling clientele includes International Automotive Components, Amber, Havells, Aisin Group, etc.

Pail Containers clientele includes Dayal Group, MD Biocoals (P) Limited.

# IV. Employees

# 18. Details as at the end of Financial Year:

a. Emp	loyees (including differently ab	led):	Employees			
S. No.	Particulars	Total	Male (%)		Female (%)	
			No.	%	No.	%
1	Permanent	1212	1193	98.43	19	1.57
2	Other than Permanent	980	827	84.39	153	15.61
3	Total	2192	2020	92.15	172	7.85

b. Diffe	erently abled Employees	Employees				
S. No.	Particulars	Total	Male (%)		Female (%)	
			No.	%	No.	%
1	Permanent	-	-	-	-	-
2	Other than Permanent	-	-	-	-	-
3	Total differently abled employees	-	-	-	-	-

Note: PPAP does not have any workers as defined in the guidance note on BRSR.

# 19. Participation/Inclusion/Representation of women:

	Total	No. and % of Females	
		No.	%
Board of Directors	7	2	28.57
Key Management Personnel (KMP)	4	1	25.00

# 20. Turnover rate for permanent employees and workers:

	FY 2022-23		FY 2021-22			FY 2020-21			
	Male	Female	Total	Male	Female	Total	Male	Female	Total
Permanent Employees	9%	2%	11%	10%	1%	11%	15%	1%	16%
Other Than Permanent	19%	3%	22%	35%	2%	37%	29%	5%	34%

Note: PPAP does not have any workers as defined in the guidance note on BRSR.

# V. Holding, Subsidiary and Associate Companies (including joint ventures)

### 21. Names of holding/subsidiary/associate companies/joint ventures: As of March 31, 2023

S. No.	Name of the holding / subsidiary / associate companies / joint ventures (A)	Indicate whether holding/ Subsidiary/ Associate/ Joint Venture	% of shares held by listed entity	Does the entity indicated at column A, participate in the Business Responsibility initiatives of the listed entity? (Yes/No)		
1	PPAP Technology Limited	Wholly owned subsidiary	100%	Yes, PPAP positively influences and		
2	Elpis Components Distributors Private Limited	Wholly owned subsidiary	100%	encourages its group companies to adopt Business Responsibility (BR)		
3	PPAP Tokai India Rubber Private Limited	Joint Venture	50%	initiatives.		

### VI. CSR Details:

22. (a) (i) Whether CSR is applicable as per section 135: (Yes/No) Yes, applicable.

(ii) Turnover (in ₹): 495.62 Cr

(iii) Net worth (in ₹): 316.41 Cr

# VII. Transparency and Disclosures Compliances

### 23. Complaints/Grievances on any aspect of the National Guidelines on Responsible Business Conduct in the financial year:

Stakeholder	Grievance	2022-23			2021-22			
group from whom complaint is received	Redressal Mechanism in Place	Number of complaints received during the year	Number of complaints pending resolution at close of year	Remarks	Number of complaints received during the year	Number of complaints pending resolution at close of year	Remarks	
Shareholders	Yes	-	-	-	1	-	-	
Employees	Yes	5	0	-	-	-	-	
Customers	Yes	30	0	-	45	0	-	
Value Chain Partners	Yes	-	-	-	-	-	-	
Investors (other than shareholders)	Yes	-	-	-	-	-	-	
Communities	Yes	-	-	-	-	-	-	

PPAP has established a code of conduct & ethics policy, code of fair disclosure policy and whistle-blower policy to allow for the expression of concerns and grievances. This policy is consistent with PPAP's dedication to the highest possible standards of ethical, moral and legal business conduct with commitment to open communication. During the reporting year, 5 complaints from employees and 30 complaints from customers were received and all the concerns have been closed on timely basis.

Links of the same are as follows:

https://www.ppapco.in/assets/pdf/policies/Code of conduct and Ethics- V5.pdf

https://www.ppapco.in/assets/pdf/policies/Code-of\_Fair\_Disclosure.pdf

https://www.ppapco.in/assets/pdf/policies/WHISTLE\_BLOWER\_POLICY-1\_2.pdf

# 24. Overview of PPAP's high priority responsible business conduct issues.

PPAP's key material issues identified in the materiality matrix are divided under Environment, Social and Governance (ESG). The materiality assessment process is in accordance with Global Reporting Initiative (GRI) framework which is reviewed and approved by the PPAP's steering committee. The identification of material issues was rated considering their importance and impact on business and stakeholders.

S. No.	Material Issue identified	ue Opportunity Opportunity mitigate		In case of risk, approach to adapt or mitigate	Positive/ Negative Implications
1	Energy & Emissions	Opportunity	Being a responsible company, we are making continuous efforts into creating a value chain with a low carbon footprint, from planning and designing to purchasing and manufacturing.	Not Applicable	Positive
2	Energy efficiency of operations	Opportunity	We are focusing on implementing an array of practices to reduce energy consumption and improve energy efficiency in our processes by using cutting-edge technology across all our facilities to reduce CO <sub>2</sub> emissions.	Not Applicable	Positive
3	Material Management	Risk	Supply chain disruptions, if not managed, could have an adverse effect on production volume, revenue, profitability, customer satisfaction and reputation.	management framework enables	Negative
4	Water Management	Opportunity	We typically optimize water use in our facilities through technological interventions. Keeping track of water usage using innovative technology and equipment effectively increases water saving.	Not Applicable	Positive
5	Waste Management	Risk	Hazardous waste generated from high-end equipment to operate our facilities, require authorized treatment procedures.		Negative
6	Supply Chain Management	Risk	We view suppliers as partners in our growth and view their position as being of utmost importance. Hence, the proper identification of an adequate supplier base aligning with our sustainability goals is crucial to our business demands.	assessed on the actual and prospective negative environmental and social	Negative
7	Talent Attraction & Retention	Risk	Retaining key talent is of vital importance in the manufacturing industry and higher turnover could lead to increased cost of rehiring and diminishing morale among the existing workforce.	strategy is to align employees with	Negative
8	Employee Diversity	Opportunity	We believe that an inclusive work atmosphere motivates individuals to perform better, resulting in increased business success.	Not Applicable	Positive
9	Labor Management	Opportunity	We are dedicated to ensuring a motivated, skilled and diverse staff capable of meeting our objectives by facilitating our employees' professional development in accordance with their goals and skills	Not Applicable	Positive

10	Occupational Health & Safety	Risk	PPAP has a large number of employees working across all sites. As a result, safeguarding the safety of its employees is vital for the company's continuous regulatory and social license to operate, particularly in regard to process-related hazards. If the Company's safety-related procedures or performance are deemed inadequate, or if a safety incident occurs, it will have a negative impact on the health, well-being, and morale of employees, as well as a bad reputational impact on the Company. It may also cause the Company to incur operational and financial losses, including the potential operational breakdown of the plant.	overall well-being of our employees. We have a well-defined safety organization that focuses on implementing appropriate safety measures. Our EHS policy, objectives and SOPs are all aimed at making PPAP a very safe and healthy place to work.	Negative
11	Customer Satisafction	Risk	Inconsistent customer experience impacts the satisfaction and retention of existing customers, and the attraction of new customers		Negative
12	Community Development	Opportunity	PPAP is committed towards the upliftment of the marginalized and economically weaker sections of the society through improving environment, education, health and hygiene.	Not Applicable	Positive
13	Compliance	Risk	We may face reputational damage, which could materially impact our brands and sales, if we fail to maintain the mandated environmental compliances.	laws, regulations and policies that	Positive
14	Data Privacy and Security	Risk	Data Privacy and Security breach could cause us significant business disruption, not only affecting our ability to deliver products to our customers but the personal safety of our customers and employees. Failure to meet the data protection obligations could result in enforcement action, fines, reputational and financial damage.	environment and use cutting-edge technology to support a variety of operations. To mitigate information technology-related risks, we have implemented a governance framework,	Negative
15	Innovation and Technology	Opportunity	Our future success depends on our ability to stay attuned to evolving automotive trends in innovation and technology in order to satisfy changing customer demands in a timely manner and maintaining our product competitiveness and quality.		Positive
16	Economic Performance	Opportunity	Economic performance is critical to maintain stability and positive momentum. Delivering on our business and strategic objectives is the key to realising our planned future profitability and cash generation through return on our investments.		Positive

# SECTION B: MANAGEMENT AND PROCESS DISCLOSURES

Disclosure Questions	P1	P2	P3	P4	P5	P6	P7	P8	P9
	Ethics &	Product	Human	Responsiveness	Respect	Environment	Public	Inclusive	Customer
	Transparency	Responsibility	Resources	to Stakeholders	for Human	Responsibility	Policy	Growth	Engagement
			<b>5</b> . P		Rights		Advocacy		
1 a Whathau waxu antibda	Υ	Υ	Policy and m	nanagement proce	esses	Υ	NA	Υ	Y
1.a. Whether your entity's	Ť	Ť	ř	Υ	Y	Ť	INA	Ť	Ť
policy/policies cover each									
principle and its core									
elements of the NGRBCs.									
(Yes/No)		Y	Y	Υ	Υ Υ	Υ	- NIA	Y	Y
b. Has the policy been	Υ	Ť	ř	Ť	Ť	Ť	NA	Ť	Ť
approved by the Board? (Yes/									
No) c. Web Link of the Policies, if	Some policies	may also compri	ica a combin	ation of internal Pl	PAP nolicies	that are available	a to all inter	nal etakah	olders and ar
available	•			pco.in/financials#co	•		o to an inter	nai staken	olders and an
2. Whether the entity has		Y website. Itt	<u>уз.//www.ppa</u> Y	<u>γ</u>	Y	Y	NA	Υ	Υ
translated the policy into	•	•	•		•	•		•	•
procedures. (Yes / No)									
3. Do the enlisted policies	Y	Y	Y	Y	Υ	Y	NA	Y	Υ
extend to your value chain									
partners? (Yes/No)									
4. Name of the national	Most of the pol	icies are aligned	to various sta	andards such as IA	TF 16949 (Q	uality Manageme	ent System),	ISO 1400	I (Environmer
and international codes/	Management S	ystem), ISO 4500	01 (Occupation	onal Safety & Healtl	h Manageme	nt System), ISO	50001 (Ener	gy Manage	ment System
certifications/labels/	=	-			-	= -		0, 0	
standards adopted by your		,	,	,,,,,					
entity and mapped to each									
principle									
Specific commitments,	PPAP sustainal	bility approach for	r FY23 includ	es:					
goals and targets set by the	1. Betterment o	of the local comm	unity in which	n we operate and th	ne upliftment	of the marginalis	ed section of	of our socie	tv bv providin
entity with defined timelines,		rough Vinay and	=			J			, , , , , , , , ,
if any.				l ensure responsible	e manageme	ent of hazardous	k non-hazar	dous waste	1.
<del></del>		-		2030 and net zero b	_				
			=	aximize energy effi	-	ffset carbon			
	4. Increase the								
			er diversity by	==	=	vomen workforce	to at least 1	0% on shor	ofloor
6. Performance of the	5. Commitment	to improve gende		y increasing the per	rcentage of w		to at least 1	0% on shop	ofloor.
	5. Commitment	to improve gende		==	rcentage of w		to at least 1	0% on shop	ofloor.
entity against the specific	5. Commitment	to improve gende		y increasing the per	rcentage of w		to at least 1	0% on shop	ofloor.
entity against the specific commitments, goals, and	5. Commitment	to improve gende		y increasing the per	rcentage of w		to at least 1	0% on shop	ofloor.
entity against the specific commitments, goals, and targets along-with reasons in	5. Commitment	to improve gende		y increasing the per	rcentage of w		to at least 1	0% on shop	ofloor.
entity against the specific	5. Commitment PPAP strongly	to improve gende		y increasing the per	rcentage of w		to at least 1	0% on shop	ofloor.
entity against the specific commitments, goals, and targets along-with reasons in case the same are not met.  Governance, leadership, and	5. Commitment PPAP strongly	to improve gend believes that sust	ainability is a	y increasing the pei	rcentage of w istantly worki	ng on it.			ofloor.
entity against the specific commitments, goals, and targets along-with reasons in case the same are not met.  Governance, leadership, and 7. Statement by director	5. Commitment PPAP strongly	to improve gend believes that sust	ainability is a	y increasing the pei	rcentage of w istantly worki	ng on it.			ofloor.
entity against the specific commitments, goals, and targets along-with reasons in case the same are not met.  Governance, leadership, and 7. Statement by director responsible for the business	5. Commitment PPAP strongly	to improve gend believes that sust	ainability is a	y increasing the pei	rcentage of w istantly worki	ng on it.			floor.
entity against the specific commitments, goals, and targets along-with reasons in case the same are not met.  Governance, leadership, and 7. Statement by director responsible for the business responsibility report,	5. Commitment PPAP strongly	to improve gend believes that sust	ainability is a	y increasing the pei	rcentage of w istantly worki	ng on it.			ofloor.
entity against the specific commitments, goals, and targets along-with reasons in case the same are not met.  Governance, leadership, and 7. Statement by director responsible for the business	5. Commitment PPAP strongly	to improve gend believes that sust	ainability is a	y increasing the pei	rcentage of w istantly worki	ng on it.			floor.
entity against the specific commitments, goals, and targets along-with reasons in case the same are not met.  Governance, leadership, and 7. Statement by director responsible for the business responsibility report, highlighting ESG related challenges, targets, and	5. Commitment PPAP strongly	to improve gend believes that sust	ainability is a	y increasing the pei	rcentage of w istantly worki	ng on it.			floor.
entity against the specific commitments, goals, and targets along-with reasons in case the same are not met.  Governance, leadership, and 7. Statement by director responsible for the business responsibility report, highlighting ESG related challenges, targets, and achievements.	5. Commitment PPAP strongly  d oversight Please refer to	to improve gend believes that sust	ainability is a	y increasing the per	rcentage of w istantly worki	ng on it.			floor.
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entity against the specific commitments, goals, and targets along-with reasons in case the same are not met.  Governance, leadership, and 7. Statement by director responsible for the business responsibility report, highlighting ESG related challenges, targets, and achievements.  8. Details of the highest authority responsible for	5. Commitment PPAP strongly  d oversight Please refer to	to improve gend believes that sust	ainability is a	y increasing the per	rcentage of w istantly worki	ng on it.			ofloor.
entity against the specific commitments, goals, and targets along-with reasons in case the same are not met.  Governance, leadership, and 7. Statement by director responsible for the business responsibility report, highlighting ESG related challenges, targets, and achievements.  8. Details of the highest authority responsible for implementation and oversight of the Business Responsibility	5. Commitment PPAP strongly  d oversight Please refer to	to improve gend believes that sust	ainability is a	y increasing the per	rcentage of w istantly worki	ng on it.			floor.
entity against the specific commitments, goals, and targets along-with reasons in case the same are not met.  Governance, leadership, and 7. Statement by director responsible for the business responsibility report, highlighting ESG related challenges, targets, and achievements.  8. Details of the highest authority responsible for implementation and oversight of the Business Responsibility policy(s).	5. Commitment PPAP strongly  d oversight Please refer to  Mr. Abhishek Ja	to improve gend believes that sust 'Message from C	hairman & M	y increasing the per i journey and is con anaging Director' so	rcentage of wastantly worki	ng on it. Sustainability Re	port FY 22-2	23.	
entity against the specific commitments, goals, and targets along-with reasons in case the same are not met.  Governance, leadership, and 7. Statement by director responsible for the business responsibility report, highlighting ESG related challenges, targets, and achievements.  8. Details of the highest authority responsible for implementation and oversight of the Business Responsibility policy(s).  9. Does the entity have a	5. Commitment PPAP strongly  d oversight Please refer to  Mr. Abhishek Ja  Yes, PPAP's su	to improve gend- believes that sust 'Message from C	hairman & M	y increasing the per i journey and is con anaging Director' so	rcentage of wastantly worki	ng on it. Sustainability Re	port FY 22-2	23.	
entity against the specific commitments, goals, and targets along-with reasons in case the same are not met.  Governance, leadership, and 7. Statement by director responsible for the business responsibility report, highlighting ESG related challenges, targets, and achievements.  8. Details of the highest authority responsible for implementation and oversight	5. Commitment PPAP strongly  d oversight Please refer to  Mr. Abhishek Ja  Yes, PPAP's su	to improve gend- believes that sust 'Message from C	hairman & M	y increasing the per i journey and is con anaging Director' so	rcentage of wastantly worki	ng on it. Sustainability Re	port FY 22-2	23.	
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		Principle wise PPAP policies
1	Businesses should conduct and govern themselves with integrity in a manner that is ethical, transparent and Accountable.	The Board of Directors of PPAP have adopted a Code of Conduct & Ethics policy to elucidate the ethical behaviour, transparency and accountability in its business. These are set of regulations, policies, principles, and guidelines to help maintain a lawful, honest, and ethical environment throughout PPAP. The policies, rules and guidelines in the Code of Conduct & Ethics are applicable to all Directors and employees of PPAP.
2	Businesses should provide goods and services in a manner that is sustainable and safe	PPAP takes initiative to contribute to harmonious and sustainable development of society and earth through all business activities that it carries out in each region based on its guiding principles. PPAP remains focused on reducing resources in manufacturing of products with a sustainable life cycle through innovations to provide safe, comfortable and environment friendly products.
3	Businesses should respect and promote the well-being of all employees, including those in their value chains	PPAP has various policies to support employee well-being. Besides the Code of Conduct and ethics, other policies include the Whistle Blower policy, Supplier Code of Conduct, Quality & Environment Health and Safety policy, Comprehensive Employee Health Insurance policy, policy for Training & Development are in place to ensure the well-being of all employees.
4	Businesses should respect the interests of and be responsive towards all its stakeholders	PPAP recognises employees, communities surrounding our operations, suppliers, customers, technology partner, auditors, Insurance companies, shareholders, investors, NGOs & other advocacy group and regulatory authorities as our key stakeholders and respect the interests of all its stakeholders.
5	Businesses should respect and promote human rights	PPAP follows its policy on Human Rights which are embedded in the Code of Conduct and Ethics of PPAP. The Code of Conduct and Ethics extends to PPAP and its subsidiary Companies. PPAP is committed to the fundamental principles of human rights & labour rights, workplace free of harassment and prohibition of child and forced labour. PPAP does not discriminate against any person based on their gender, caste, religion, age (within statutory limits), marital status, nationality, ancestry, ethnicity, geographical origin, sexual orientation or disability.
6	Businesses should respect, protect, and make efforts to restore the environment	PPAP has a well-defined 'Quality & Environment Health and Safety policy' and 'Energy Policy' which guides us to continually reduce our carbon footprint by conservation, reduction and energy optimization. PPAP plants are ISO 14001, 45001 and 50001 certified. PPAP works continuously to reduce the waste and is focused on creating green infrastructure by installing various energy efficient technologies. The suppliers are also encouraged and educated to follow environment friendly processes and policies.
7	Businesses when engaging in influencing public and regulatory policy, should do so in a manner that is responsible and transparent	NA
8	Businesses should promote inclusive growth and equitable development	The Company considers social development as an important aspect of its operations. To oversee implementation of various initiatives, the Company has formed a Board level committee called CSR Committee. The Company has adopted a policy on Corporate Social Responsibility focusing on Environment, Education and Healthcare sectors to streamline its efforts towards Corporate Social Responsibility.
9	Businesses should engage with and provide value to their consumers in a responsible manner	

10. Details o PPAP:	f Review of NGF	RBCs by	Whether Committee		as under	taken by	Direc	tor /	Com	mittee	oft	he Bo	oard/	Any (	the
Subject for F	Review		P1	P2	Р3	P4	Р	5	Pé	6	P7		P8		9
Performance and follow up	against above action	policies	•		P are revi	ewed on n	eed o	or per	iodic	basis	by the	Com	mittee	s of E	oard
of relevance	vith statutory requ to the principl f any non-complia	les, and	PPAP is in	n compliar	nce with the	e extant re	egulati	ions a	ıs app	olicable	Э.				
Frequency Quarterly, An	(Annually, Half y other)	Yearly,	across Pf	PAP. The a	ent quarter action poin nted where	its that em	nerge	from	the c	liscuss	sions	at the	se me	eting	are
			iecoideu,	impiomoi	nea where	VC1 1100000	oury c	and ic	VICVVC	, G 111 ti		0090		, o g	<b>.</b>
No). If yes, p	entity carried out rovide name of t	he agenc	dent asses y.	sment/ ev	valuation o	of the wor	king		polic		an ex	xterna		ncy?	
	rovide name of t	he agenc	dent asses y. P	sment/ ev	valuation o	of the wor	king (	of its	polic P7	ies by	an ex				
No). If yes, p P1	rovide name of t P2 Policies	he agenc P3 s are revie	dent asses y. Pewed intern	sment/ ev	P5	of the wor Pe	king ( 6 availe	<b>of its</b> ed wh	polic P7 eneve	i <b>es by</b> er requ	an ex	xterna	al age	ncy?	
No). If yes, p P1 2. If answer t	rovide name of t	he agenc P3 s are revie	dent asses y. Pewed intern	sment/ ev	P5	of the wor Peristance is covered b	king of the second seco	of its	P7 eneve	ies by er requ ons to	an ex	xterna P8 tated:	al age	ncy?	Yes
No). If yes, p P1 2. If answer t Questions	rovide name of t P2 Policies o question (1) al	he agenc P3 s are revie	dent asses y. Pewed intern No" i.e., no	sment/ ev 4 ally and ex t all Princ	P5  External ass	Pto	king ( 6 availe	<b>of its</b> ed wh	polic P7 eneve	i <b>es by</b> er requ	an ex	xterna	al age	ncy?	Yes
No). If yes, p P1 2. If answer t Questions	rovide name of t P2 Policies	he agenc P3 s are revie	dent asses y. Pewed intern No" i.e., no	sment/ ev 4 ally and ex t all Princ	P5  External ass	Pto	king of the second seco	of its	P7 eneve	ies by er requ ons to	an ex	xterna P8 tated:	al age	ncy?	Yes
No). If yes, p P1  2. If answer t Questions The entity door	rovide name of t P2 Policies o question (1) al	he agenc P3 s are revie cove is "N he principle where it is	dent asses y.  P  wed intern  No" i.e., no	sment/ ev  4 ally and ex t all Princ	P5  xternal ass ciples are	Period of the work production of the work pro	king of the second seco	of its	P7 eneve	ies by er requ ons to	ired.  be s  P5	xterna P8 tated:	al age	ncy?	Yes
No). If yes, p P1 2. If answer t Questions The entity do The entity is policies on sp The entity d	P2 Policies o question (1) ale es not consider the	he agenc P3 s are revie cove is "N ne principle where it is (Yes/No)	dent asses y.  Pewed intern No" i.e., no es material able to fo	sment/ ev 4 ally and ex t all Princ to its busi	P5 external assembles are definess (Yes/and implements)	Period of the work property of	king of the second seco	of its	P7 eneve	ies by er requ ons to	an ex	xterna P8 tated:	al age	ncy?	

# SECTION C: PRINCIPLE WISE PERFORMANCE DISCLOSURE

PRINCIPLE 1: Businesses should conduct and govern themselves with integrity in a manner that is Ethical, Transparent and Accountable.



# **Essential Indicators**

1. Percentage coverage by training and awareness programmes on any of the principles during the financial year:

Segment	Total number of training & awareness programs held	Topics /principles covered under the training and its impact	% Coverage by awareness programmes
Board of Directors	2	PPAP shares business presentations periodically at the meetings of the board of directors and the committees to inform the directors about the	100%
Key Managerial Personnel	2	strategy, operations, and functions of PPAP. At various board meetings, presentations are also made on safety, health and environment, risk management, PPAP policies, and changes in regulatory environment.	100%
Employees other than BOD and KMPs	2019	PPAP's basic policy for training and development is the cultivation of "Teach and be Taught". Trainings are based on 70-20-10 principle i.e., 10% of the time of trainee goes in classroom, 20% learning is supported by the coach and 70% action on projects which enable an employee to complete the learning cycle and understand the processes in depth.	100%

2. Details of fines / penalties /punishment/ award/ compounding fees/ settlement amount paid in proceedings with regulators/ law enforcement agencies imposed on your company by regulatory/ judicial institutions in the financial year:

		Mone	etary		
	NGRBC Principle	Name of the regulatory/ enforcement agencies/ judicial institutions	Amount (In INR)	Brief of the Case	Has an appeal been preferred? (Yes/No)
Penalty/ Fine					
Settlement			Nil		
Compounding fee					
		Non-Mo	onetary		
	NGRBC Principle	Name of the regulatory/ enforcement agencies/ judicial institutions	Brief of the Case	Has an appeal been preferred? (Yes/No)	
Imprisonment Punishment			Nil		

- 3. Of the instances disclosed in Question 2 above, details of the Appeal/ Revision preferred in cases where monetary or non-monetary action has been appealed

  Not Applicable.
- 4. Does the entity have an anti-corruption or anti-bribery policy? If yes, provide details in brief and if available, provide a web-link to the policy.

Yes. anti-bribery and anti-corruption are covered in PPAP's code of conduct and ethics. The policy reiterates PPAP's zero-tolerance approach to bribery and corruption. The policy makes ethical decision-making easier and reinforces PPAP's culture of transparency in all its business relationships. This policy applies to all stakeholders or persons associated with PPAP or acting on behalf of PPAP.

Link is as follows: https://www.ppapco.in/assets/pdf/policies/Code\_of\_conduct\_and\_Ethics-\_V5.pdf

Number of Directors/KMPs/employees/workers against whom disciplinary action was taken by any law enforcement agency for the charges of bribery/ corruption:

	FY 2022-23	FY 2021-22
Directors		
KMPs	Nil	Nil
Employees		

Note: PPAP does not have any workers as defined in the guidance note on BRSR.

6. Details of complaints with regard to conflict of interest:

	FY 2022-23		FY 2021-22	
	Number	Remarks	Number	Remarks
Number of complaints received in relation to issues of Conflict of Interest of the Directors		101		
Number of complaints received in relation to issues of Conflict of Interest of the KMPs	r	Nil	ľ	lil

 Provide details of any corrective action taken or underway on issues related to fines/penalties/action taken by regulators/ law enforcement agencies/ judicial institutions, on cases of corruption and conflicts of interest.
 Not Applicable.

### **Leadership Indicators**

1. Awareness programmes conducted for value chain partners on any of the principles during the financial year:

Total number of awareness programmes held	Topics / principles covered under the training	% of value chain partners covered (by value of business don with such partners) under the awareness programmes	
1	Sustainability Training	54%	
1	Supplier Conference	4%	

2. Does the entity have processes in place to avoid/ manage conflict of interests involving members of the Board? (Yes/No)

Yes, PPAP has procedures in place to avoid/manage conflict of interest involving members of the Board and the same has been embedded in the code of conduct & ethics policy and related party transactions policy as follows:

https://www.ppapco.in/assets/pdf/policies/Code of conduct and Ethics- V5.pdf;

https://www.ppapco.in/assets/pdf/policies/Related Party Transactions Policy1.pdf

Principle 2: Businesses should provide goods and services in a manner that is sustainable and safe



#### **Essential Indicators**

 Percentage of R&D and capital expenditure (capex) investments in specific technologies to improve the environmental and social impacts of product and processes to total R&D and capex investments made by the entity, respectively:

	2022-23	2021-22	Details of improvements in environmental and social impacts
R&D	83.5%	83.5%	Reduction in RM consumption by material weight and design
Capex	0	0	Nil

2. a. Does the entity have procedures in place for sustainable sourcing? (Yes/No):

Yes, PPAP has procedures in place for sustainable sourcing. At PPAP, we work with our suppliers so that the environmental and social impacts can be prevented or mitigated at the stage of structuring contracts or other agreements, as well as, through ongoing collaborations with suppliers. PPAP's suppliers are assessed for a range of environmental and social criteria, including human rights (such as child labour and forced or compulsory labour), employment practices, health and safety practices, industrial relations, incidents (such as abuse, coercion, or harassment), wages and compensation, and working hours. PPAP has a quality, environment, health and safety policy and encourages its suppliers to ensure compliance with these policies. It covers various issues like safety measures, SOC, POP substance declaration under PPAP's supplier manual including policy for responsible sourcing of raw material. PPAP has assessed 83% of its new suppliers in FY 2022-23 as per PPAP's environment and social criteria.

3. Describe the processes in place to safely reclaim your products for reusing, recycling, and disposing at the end of life, for (a) Plastics (including packaging) (b) E-waste (c) Hazardous waste and (d) other waste.

We monitor material consumption, minimize waste, and use more recycled materials to optimize our resource management. The circularized packaging materials are the number of bins & trolleys at the plant level that is returned from the customer, eliminating the need for extra packing material. The same bins will be reused until the end of their life cycle. For e-waste disposal, PPAP works with authorized e-waste handlers and approximately 0.83 tonne of e-waste was generated and recycled by authorized recyclers.

4. Whether Extended Producer Responsibility (EPR) is applicable to the entity's activities (Yes / No). If yes, whether the waste collection plan is in line with the Extended Producer Responsibility (EPR) plan submitted to Pollution Control Boards? If not, provide steps taken to address the same. Not Applicable.

### **Leadership Indicators**

1. Has the entity conducted Life Cycle Perspective / Assessments (LCA) for any of its products (for manufacturing industry) or for its services (for service industry)? If yes, provide details in the following format?

N I C Code	Name of Product / Service	% of total Turnover contributed	Boundary for which the Life Cycle Perspective / Assessment was conducted	Whether conducted by independent external agency (Yes/No)	Results communicated in public domain (Yes/No)
34300	Manufacture of parts and accessories for motor vehicles	100%	Cradle to Gate	No	No

PPAP is IATF-16949, ISO-14001, ISO-45001, ISO-50001 certified and PPAP is following all these standards while producing its products.

If there are any significant social or environmental concerns and/or risks arising from production or disposal of your products / services, as identified in the Life Cycle Perspective /Assessments (LCA) or through any other means, briefly describe the same along-with action taken to mitigate the same.

No Life Cycle Assessment was done as customer is having authority to conduct this. However, significant social and environmental risks have been already identified during the production. The Company regularly reviews its environmental risks and undertakes initiatives to mitigate them as per the ISO 14001 standard.

Percentage of recycled or reused input material to total material (by value) used in production (for manufacturing industry) or providing services (for service industry).

Indicate input material	Recycled or re-used input material to total material			
	FY 2022-23	FY 2021-22		
Plastics	1.51%	3%		

4. Of the products and packaging reclaimed at end of life of products, amount (in metric tonne) reused, recycled, and safely disposed, as per the following format:

No product and packaging material reclaimed at end of life of products, as PPAP supplies to Original Equipment Manufacturers (OEMs) and there is no direct visibility for the end user.

5. Reclaimed products and their packaging materials (as percentage of products sold) for each product category.

Not Applicable

Principle 3: Businesses should respect and promote the well-being of all employees, including those in their value chains



### **Essential Indicators**

### 1. a. Details of measures for the well-being of employees:

				% of e	mployees	covered b	у					
Category	Total	Health insurance		Accident in	Accident insurance		Maternity benefits		Paternity Benefits		Day Care facilities	
		No.	%	No.	%	No.	%	No.	%	No.	%	
				Per	manent E	mployee						
a. Male	1193	213	17.85%	1193	100%	NA	NA		NA			
b. Female	19	2	10.53%	19	100%	19	100%					
c. Total	1212	215	17.74%	1212	100%	19	100%					
				Other tha	n Perman	ent employ	/ees					
a. Male	827	827	100%	827	100%	NA	NA					
b. Female	153	153	100%	153	100%	153	15%	NA				
c. Total	980	980	100%	980	100%	153	15.61%					

Note: PPAP does not have any workers as defined in the guidance note on BRSR.

Employees have always been an asset of PPAP. PPAP endeavours to establish long-term relationships with its employees by providing an atmosphere that is motivating and enjoyable to work in, with the goal of moving toward a high-performance socioeconomic work culture at all levels.

### 2. Details of retirement benefits, for Current Financial Year and Previous Financial Year.

	FY 20	22-23	FY 2021-22			
Benefits	No. of employees covered as a % of total employees	Deducted and deposited with the authority (Y/N/N.A.)	No. of employees covered as a % of total employees	Deducted and deposited with the authority (Y/N/N.A.)		
PF	100%	Yes	100%	As per Act		
Gratuity	100% (As per Act)	Yes	100% (As per Act)	As per Act		
ESI	100% (As per Act)	Yes	100% (As per Act)	As per Act		

Note: PPAP does not have any workers as defined in the guidance note on BRSR.

# 3. Accessibility of workplaces

Are the premises / offices of the entity accessible to differently abled employees and workers, as per the requirements of the Rights of Persons with Disabilities Act, 2016? If not, whether any steps are being taken by the entity in this regard.

Currently, there is no facility available at the plant. However, PPAP is working towards making its plants accessible to differently abled people.

Does the entity have an equal opportunity policy as per the Rights of Persons with Disabilities Act, 2016? If so, provide a
web-link to the policy.

Equal opportunity policy is combined in PPAP's code of conduct & ethics policy, link for the same is available: <a href="https://www.ppapco.in/assets/pdf/policies/Code">https://www.ppapco.in/assets/pdf/policies/Code</a> of conduct and Ethics- V5.pdf

5. Return to work and Retention rates of permanent employees and workers that took parental leave.

Gender	Permanent e	employees	Other than Permanent employees		
	Return to work rate	Retention rate	Return to work rate	Retention rate	
Male	0	0	0	0	
Female	100%	0	0	0	

Note: PPAP does not have any workers as defined in the guidance note on BRSR.

# 6. Is there a mechanism available to receive and redress grievances for the following categories of employees and worker? If yes, give details of the mechanism in brief.

	Yes/No (If yes, then give details of the mechanism in brief)			
Permanent Employees	Voc (Monthly Town Hall Masting, Halp Dook)			
Other than Permanent Employees	Yes (Monthly Town Hall Meeting, Help Desk)			

Note: PPAP does not have any workers as defined in the guidance note on BRSR.

### 7. Membership of employees and worker in association(s) or Unions recognised by the listed entity:

There are no employee associations at PPAP. PPAP, however, acknowledges and respects the right to freedom of association and does not oppose collective bargaining and follows all local laws for representation of labour.

### 8. Details of training given to employees and workers:

Category	-		FY 2022-23			FY 2021-22				
	Total (A)	On health and safety/wellness measures		On skill upgradation		Total	On health and safety/wellness measures		On skill upgradation	
		No. (B)	% (B/A)	No. (C)	% (C/A)	(A)	No. (B)	% (B/A)	No.(C)	% (C/A)
			Perma	nent & Othe	r than Perm	anent Emp	loyees			
Male	2020	2020	100%	2020	100%	1615	1615	100%	1615	100%
Female	172	172	100%	172	100%	65	65	100%	65	100%
Total	2192	2192	100%	2192	100%	1680	1680	100%	1680	100%

Note: PPAP does not have any workers as defined in the guidance note on BRSR.

### 9. Details of performance and career development reviews of employees and worker:

Category		FY 2022-23		FY 2021-22			
	Total (A)	No. (B)	% (B/A)	Total (A)	No. (B)	% (B/A)	
		Permanent &	Other than Perma	nent employees			
Male	2020	2020	100%	1615	1615	100%	
Female	172	172	100%	65	65	100%	
Total	2192	2192	100%	1680	1680	100%	

Note: PPAP does not have any workers as defined in the guidance note on BRSR.

# 10. a. Whether an occupational health and safety management system has been implemented by the entity? (Yes/ No). If yes, the coverage such system?

Yes, PPAP is ISO 45001 (Occupational Safety & Health Management System) certified. Extract from the Company's "Quality Environment Health & Safety (QEHS) Policy" are displayed at the manufacturing plants in English as well as in regional languages. The Company has also developed visitor safety security procedure and entry regulation at factory with safety communication to ensure the same at all levels. PPAP covers 100% of its employees under the Occupational Safety & Health Management System.

# b. What are the processes used to identify work-related hazards and assess risks on a routine and non-routine basis by the entity?

Environment, Health and Safety (EHS) is the main focal area for PPAP since it is committed to providing a safe, secure, and healthy workplace for its employees. The company has a well-defined safety team that is in charge of conducting all safety, electrical and fire audits, risk assessments, safety meetings, and implementing necessary safety measures on identified unsafe conditions and acts (Hiyari Hatto Points) in order to prevent any near-miss or accidents. The safety team periodically conducts numerous training sessions for the employees to increase awareness regarding the work-related hazards. PPAP ensures that all the safety standards and guidelines are complied with.

# c. Whether you have processes for employees/workers to report the work-related hazards and to remove themselves from such risks. (Yes/No)

Yes, all the work-related hazards reported by employees is listed and a dedicated team under the safety officer is assigned to analyse and implement the counter measures to close all work-related hazards and are communicated in DWM (Daily work management), Safety committee meeting and townhall meeting.

d. Do the employees/workers of the entity have access to non-occupational medical and healthcare services? (Yes/ No) Yes, PPAP believes in creating a safe working environment for all its employees by having tie up with hospitals for employees and their families.

### 11. Details of safety related incidents, in the following format:

Safety Incident/Number	Category	FY 2022-23	FY 2021-22
Lost Time Injury Frequency Rate (LTIFR) (per one million-person hours worked)		-	-
Total recordable work-related injuries		10	4
No. of fatalities	Employees	-	-
High consequence work-related injury or ill-health (excluding fatalities)		-	-

Note: PPAP does not have any workers as defined in the guidance note on BRSR.

### 12. Describe the measures taken by the entity to ensure a safe and healthy workplace.

PPAP emphasizes the importance of providing a safe and healthy workplace for all its employees and third-party contractors. PPAP regularly evaluates its workplace health, safety, and environmental performance. Along with that, following measures are continuously monitored and implemented across all units:

- Assurance of machine safety by installing safety devices during the design phase of machine manufacturing.
- EHS mobile app for reporting unsafe acts and unsafe conditions on digital platforms.
- PPAP has done the Hazard identification and Risk assessment (HIRA) of all the activities inside the premises.
- Training provided on the work-related activities as per weekly and monthly basis.
- SOP and OCP's are prepared and followed for the all the routine and non-routine activities.
- Daily KYT (Kiken yochi training or hazard prediction activity) is conducted to raise awareness among employees.
- For improvement of OHS conditions at workstations KAIZENS (continuous improvements) done

### 13. Number of Complaints on the following made by employees and workers:

		FY 2022-23	FY 2021-22			
Year	Filed during the year	Pending resolution at the end of the	Remarks	Filed during the year	Pending resolution at the end of the	Remarks
Category		year			year	
Health and safety practices	2	0	Resolved	-	-	NIL
Working Conditions	3	0	Resolved	-	-	NIL

Note: PPAP does not have any workers as defined in the guidance note on BRSR.

### 14. Assessments for the year:

% of your plants and offices that were assessed (by entity or statutory authorities or third parties)						
Health and safety practices	100%					
Working Conditions	100%					

All units of PPAP are assessed against ISO 45001:2018 standard. PPAP complies with all the health and safety related laws and rules.

15. Provide details of any corrective action taken or underway to address safety-related incidents (if any) and on significant risks / concerns arising from assessments of health & safety practices and working conditions.

No significant risks/concerns arising from assessments of health and safety practices.

#### **Leadership Indicators**

- 1. Does the entity extend any life insurance or any compensatory package in the event of death of (A) Employees (Y/N) (B) Workers (Y/N)? No
- 2. Provide the measures undertaken by the entity to ensure that statutory dues have been deducted and deposited by the value chain partners.

PPAP ensures that the statutory dues are deducted and remitted in conformity with regulations for transactions. Complinity software is also implemented for adherence of Legal compliance and dues. The internal and statutory audits review this activity as well. PPAP expects its value chain partners to adhere to employee well-being and uphold the values of Supplier's code of conduct & ethics.

3. Provide the number of employees/workers having suffered high consequence work-related injury / ill-health / fatalities (as reported in Q11 of Essential Indicators above), who have been rehabilitated and placed in suitable employment or whose family members have been placed in suitable employment:

	Total no. of affe	cted employees	No. of employees that are rehabilitated and placed in suitable employment or whose family members have been placed in suitable employment			
<b>Employees</b>	FY 2022-23	FY 2021-22	FY 2022-23	FY 2021-22		
			Nil			

Given the nature of operations, safety has always been an important aspect of PPAP's working culture and it has been the Company's constant endeavour to extend this safety culture among all its employees. Regular health monitoring and check-ups by external hospitals conducted as a measure of identification of any work-related ill-health. At PPAP, health & safety are a part of the company's guiding principles on employees' well-being.

4. Does the entity provide transition assistance programs to facilitate continued employability and the management of career endings resulting from retirement or termination of employment? (Yes/ No)

Yes, PPAP provides transition assistance programs to facilitate continued employability through retainership & advisory engagement.

5. Details on assessment of value chain partners:

Provide details of any corrective actions taken or underway to address significant risks / concerns arising from assessments of health and safety practices and working conditions of value chain partners.

No significant risks/concerns observed from assessments of health and safety practices and working conditions of value chain partners. However, action plan is prepared in case of any non-conformity observed during the assessment.

Principle 4: Businesses should respect the interests of and be responsive to all its stakeholders



### **Essential Indicators**

1. Describe the processes for identifying key stakeholder groups of the entity.

PPAP has identified its stakeholders as entities or individuals that can reasonably be expected to be significantly affected by the organisation's activities, products, or services. Stakeholders are also those whose actions can reasonably be expected to affect the ability of the organisation to implement its strategies or achieve its objectives.

PPAP believes that the stakeholder engagement process serves as a tool for understanding the reasonable expectations and interests of stakeholders and their information needs.



List stakeholder groups identified as key for your entity and the frequency of engagement with each stakeholder group.

Stakeholder Group	Whether identified as Vulnerable & Marginalized Group (Yes/No)	Channels of communication	Frequency	Purpose & Scope of Engagement including key topics and concerns raised during such engagement
Investors	No	AGM, Investor conferences, press releases and newsletters, Updates on website of the Company	Quarterly	Growth of the Company, Reward to shareholders, ROCE, Governance and risk management
Suppliers	Yes	Suppliers / Vendors meet via Networking & Exhibition Suppliers feedback and periodic site visits	Need based, Monthly, Quarterly	Payment terms, Growth of suppliers, Fair & transparent dealing, Logistics
Employees	No	Town hall/ Suggestions/ DWM meetings Award and Annual functions	Monthly, Quarterly	Growth opportunities, Safe working environment, Hygiene & sanitation, Talent attraction, retention, Training & development
Community	Yes	Community meetings and visits, Interaction with local bodies	Need based, Monthly, Quarterly	Livelihood support & Local employment, Healthcare facilities, Education, Air and water pollution
Customers	Yes	Customer satisfaction surveys, Direct customer relationship satisfaction initiatives	Need based, Monthly, Quarterly	Product quality and delivery, Health and safety aspects, Innovation

### **Leadership Indicators**

1. Provide the processes for consultation between stakeholders and the Board on economic, environmental, and social topics or if consultation is delegated, how is feedback from such consultations provided to the Board.

Economic, environment and social topics are discussed in the Board meeting. The consultation with stakeholders delegated to corporate governance and other concerned functions where they engage with stakeholders, take their feedback and communicate to management and board about the activity of engagement and feedback received.

2. Whether stakeholder consultation is used to support the identification and management of environmental, and social topics (Yes / No). If so, provide details of instances as to how the inputs received from stakeholders on these topics were incorporated into policies and activities of the entity.

Yes, PPAP uses stakeholder consultation while deciding the sustainability materiality matrix. Materiality matrix is established by the steering committee of PPAP based on interaction of steering committee members with different stakeholders. PPAP believes that the stakeholder engagement process serves as a tool for understanding the reasonable expectations and interests of stakeholders and their information needs. Improvement in gender diversity was taken as one of the material topics in consultation with Board of directors.

3. Provide details of instances of engagement with, and actions taken to, address the concerns of vulnerable/ marginalized stakeholder group.

PPAP recognizes its responsibility and identifies underprivileged communities around its business locations as disadvantaged, vulnerable, and marginalized stakeholders, and engages with all such stakeholders and thrives to constantly contribute towards the betterment of the local community in which it operates and the upliftment of the vulnerable/marginalised section of our society, through "Vinay and Ajay Jain Foundation", a registered trust for focused implementation of CSR activities of the Company majorly in the field of environment, education, and Healthcare (CSR Policy available on website).

**Environment:** The foundation has undertaken several plantation projects in Tughlaqabad Biodiversity Park and development of a Nursery near Dera Mandi. This initiative led to employment generation of 15 beneficiaries.

**Education:** PPAP has sponsored School Uniforms, Books, Tuition Fees, Bus Fees for children from underprivileged sections of society at Village Salarpur and Bhangel, Noida and has aided education of 60 students.

**Healthcare:** 50 beneficiaries impacted through donation to Akshaya Patra Foundation and through health check-up camps, ration distribution.

Principle 5: Businesses should respect and promote human rights



### **Essential Indicators**

 Employees and workers who have been provided training on human rights issues and policy(s) of the entity, in the following format:

Category		FY 2022-23		FY 2021-22		
	Total	No.	%	Total	No.	%
		Emp	loyees			
Permanent	1212	635	52.39%	1027	1027	100%
Other than permanent	980	597	60.92%	653	653	100%
Total Employees	2192	1232	56.20%	1680	1680	100%

Note: PPAP does not have any workers as defined in the guidance note on BRSR.

### 2. Details of minimum wages paid to employees and workers, in the following format:

	FY 2022-23					FY 2021	-22			
	Total	•	al to m Wage	More than Wa		Total	•	ıal to ım Wage	More than Wa	
	(A)	No. (B)	% (B/A)	No. (B)	% (B/A)	(A)	No. (B)	% (B/A)	No. (B)	% (B/A)
				Emplo	yees					
Permanent	1212			1212	100%	1027			1027	100%
Male	1193			1193	100%	1021			1021	100%
Female	19			19	100%	6		1.0	6	100%
Other than Permanent	980	IN	NA	980	100%	653	ľ	۱A	653	100%
Male	827		-		100%	594			594	100%
Female	153				100%	59			59	100%

Note: PPAP does not have any workers as defined in the guidance note on BRSR.

# 3. Details of remuneration/salary/wages, in the following format:

Segments		Male	Female		
	Number	Average	Number	Average	
	remuneration/ salary/ wages			remuneration/ salary/ wages	
Board of Directors	5	47	2	3	
Key Managerial Personnel	3	4	1	1	
Employees other than BOD and KMP	1158	32505	14	34344	

<sup>\*</sup>PPAP does not have any workers as defined in the guidance note on BRSR.

# 4. Do you have a focal point (Individual/ Committee) responsible for addressing human rights impacts or issues caused or contributed to by the business? (Yes/No)

Yes, PPAP has instituted an Internal Complaints (IC) Committee for redressal of human rights issue and for ensuring time-bound treatment of such complaints.

## 5. Describe the internal mechanisms in place to redress grievances related to human rights issues.

PPAP is committed to the highest standards of ethical, moral, and legal business conduct. PPAP's dedication to human rights and fair treatment is outlined in its code of conduct and ethics policy. The Company is committed to the fundamental principles of human rights & labour rights, workplace free of harassment and prohibition of child labour. The Company sets a standard of 'zero tolerance' for any kind of violation of human rights.

# 6. Number of Complaints on the following made by employees and workers:

	FY 2022-23			FY 2021-22		
	Filed during the year	Pending resolution at the end of year	Remarks	Filed during the year	Pending resolution at the end of year	Remarks
Sexual Harassment	-	-	NA	-	-	NA
Discrimination at workplace	-	-	NA	-	-	NA
Child Labour	-	-	NA	-	-	NA
Forced Labour/Involuntary Labour	-	-	NA	-	-	NA
Wages		-	NA	-	-	NA
Other human rights related issues		-	NA	-	-	NA

Note: PPAP does not have any workers as defined in the guidance note on BRSR.

### 7. Mechanisms to prevent adverse consequences to the complainant in discrimination and harassment cases.

PPAP views all incidents of discrimination and harassment cases, very seriously and encourages employees to report any incidents of harassment to the Internal Complaints Committee (ICC) formed under Policy of Prevention of Sexual Harassment at the workplace of the Company ("POSH Policy"). Any aggrieved individual may make, in writing, a complaint of Sexual Harassment at the workplace to the Committee giving details of the harassment.

8. Do human rights requirements form part of your business agreements and contracts? (Yes/No)

Yes, PPAP follows its policy on Human Rights which are embedded in the Code of Conduct and Ethics of the Company. The Code of Conduct and Ethics extends to the Company and its subsidiary Companies. The Company is committed to the fundamental principles of human rights & labour rights, workplace free of harassment and prohibition of child labour. The Company sets a standard of 'zero tolerance' for any kind of discrimination or harassment, extend to value chain partners as per the contracts during supplier manual agreement.

### 9. Assessments for the year:

% of your plants and offices that were assessed (by entity or statutory authorities or third parties)				
Sexual Harassment				
Discrimination at workplace				
Child Labour	-			
Forced Labour/Involuntary Labour	•			
Wages	-			
Other human rights related issues	-			

10. Provide details of any corrective actions taken or underway to address significant risks / concerns arising from the assessments at Question 9 above.

No significant risk was observed in this reporting period.

# **Leadership Indicators**

1. Details of a business process being modified / introduced because of addressing human rights grievances/complaints.

No human right grievance/complaint received during the reporting period.

2. Details of the scope and coverage of any Human rights due diligence conducted.

No human rights due diligence conducted during the reporting period.

3. Is the premise/office of the entity accessible to differently abled visitors, as per the requirements of the Rights of Persons with Disabilities Act, 2016?

Currently, there is no facility available at the plant. However, PPAP is working towards making its workplace accessible to differently abled people.

### 4. Details on assessment of value chain partners:

% of value chain partners (by value of business done with such partners) that were assessed				
Sexual Harassment	61%			
Discrimination at workplace	61%			
Child Labour	61%			
Forced Labour/Involuntary Labour	61%			
Wages	61%			
Other	61%			

Based upon self-assessment by value chain partners as a part of supplier manual agreement.

5. Provide details of any corrective actions taken or underway to address significant risks/ concerns arising from the assessments at Question 4 above.

No significant risks/concerns observed in the self-assessment taken by suppliers.

# Principle 6: Businesses should respect and make efforts to protect and restore the environment



# Essential Indicators

Details of total energy consumption (in Joules or multiples) and energy intensity, in the following format:

Parameter	FY 2022-23	FY 2021-22
Total electricity consumption (A)- Giga Joules	52941	42981
Total fuel consumption (B)-Giga Joules	7725	6757
Energy consumption through other sources (C)-Giga Joules	3268	2072
Total energy consumption (A+B+C)- Giga Joules	63934	51810
Energy intensity per crore of turnover -Giga Joules/Cr. of Sales	145.02	128

Note: Independent assurance has been carried out by DQS India [Deutsch Quality Systems (India) Private Limited].

Does the entity have any sites / facilities identified as designated consumers (DCs) under the Performance, Achieve and
Trade (PAT) Scheme of the Government of India? (Y/N) If yes, disclose whether targets set under the PAT scheme have been
achieved. In case targets have not been achieved, provide the remedial action taken, if any.

No designated consumers entity in PPAP.

3. Provide details of the following disclosures related to water, in the following format:

Parameter	FY 2022-23	FY 2021-22
Water withdrawal by source (in kilolitres)		
(i) Surface water	-	-
(ii) Groundwater	35436.31	31896
(iii) Third party water	14108	12286
(iv) Seawater / desalinated water	-	-
(v) Others	-	-
Total volume of water withdrawal (in kilolitres) (i + ii + iii + iv + v)	49544.31	44182
Total volume of water consumption (in kilolitres)	49544.31	44182
Water intensity per crore of turnover (Water consumed/ turnover)	112.39	109

Note: Independent assurance has been carried out by DQS India [Deutsch Quality Systems (India) Private Limited].

4. Has the entity implemented a mechanism for Zero Liquid Discharge? If yes, provide details of its coverage and implementation.

Yes, PPAP has implemented a mechanism for Zero Liquid Discharge. The wastewater generated from cooling towers was previously drained out in municipal drains, it is currently being stored in underground storage tanks and then used for horticulture. The wastewater is recycled in-house and reused for various purposes including (but not limited to) the following:

- Water is being reused from the cooling extrusion for the greenbelt development and horticulture.
- Numerous water saving initiatives led to 11132 KL of water saving in the reporting period.
- Rainwater harvesting tanks are installed to recharge the groundwater.
- 5. Please provide details of air emissions (other than GHG emissions) by the entity, in the following format:

Parameter	Unit	FY 2022-23	FY 2021-22
NOx	Kg	427.39	689
SOx	-	-	-
Particulate matter (PM)	Kg	67.59	45
Persistent organic pollutants (POP)	-	-	-
Volatile organic compounds (VOC)	-	-	-
Hazardous air pollutants (HAP)	-	-	-
CO	Kg	203.11	523

Note: Independent assurance has been carried out by DQS India [Deutsch Quality Systems (India) Private Limited].

### 6. Provide details of greenhouse gas emissions (Scope 1 and Scope 2 emissions) & its intensity, in the following format:

Parameter	Unit	FY 2022-23	FY 2021-22
Total Scope 1 emissions	Metric tonnes of CO <sub>2</sub>	492.43	423
Total Scope 2 emissions	equivalent	11911.66	9423
Total Scope 1 and Scope 2 emissions per crore of turnover		28.14	24

Note: Independent assurance has been carried out by DQS India [Deutsch Quality Systems (India) Private Limited].

# 7. Does the entity have any project related to reducing Green House Gas emission? If yes, then provide details.

Yes, reduction of resources forms an integral part of PPAP's continuous focus on reducing its carbon footprint on the environment.

- Installation of energy efficient lighting system and implementation of energy saving kaizens in the existing machineries has helped us achieve the potential of annual energy saving of 1679.94 GJ and reduction of 377.99 tonnes of CO<sub>2</sub> emissions. We periodically hold awareness training across all our business units to spread energy-saving habits among our staff.
- Localisation of our raw materials has further led us to save 43.45 tonnes of CO<sub>2</sub> emissions.
- Waste saving initiative has led us to save 0.22 tonnes of CO<sub>2</sub> emissions.

# 8. Provide details related to waste management by the entity, in the following format:

Parameter	FY 2022-23	FY 2021-22
Total Waste generated (in metric tonnes)		
Plastic waste (A)	1060.53	815
E-waste (B)	0.83	1.01
Bio-medical waste (C)	-	-
Construction and demolition waste (D)	-	-
Battery waste (E)	-	-
Radioactive waste (F)	-	-
Other Hazardous waste. Please specify, if any. (G)	5.53	4.4
Other Non-hazardous waste generated (H). Please specify, if any.	318.74	304
Total (A+B + C + D + E + F + G+ H)	1385.63	1124
For each category of waste generated, total waste recovered through recycling, re-usin metric tonnes)	ng or other recovery	operations (in
Category of waste		
(i) Recycled	208.42	1033
(ii) Re-used	-	0.2
(iii) Other recovery operations	-	-
Total	208.42	1033.2
For each category of waste generated, total waste disposed by nature of disposal metho	d (in metric tonnes)	
Category of waste		
(i) Incineration	1.51	1.87
(ii) Landfilling	-	0.05
(iii) Other disposal operations	-	
Total	1.51	1.92

Note: Independent assurance has been carried out by DQS India [Deutsch Quality Systems (India) Private Limited].

- Briefly describe the waste management practices adopted in your establishments. Describe the strategy adopted by your company to reduce usage of hazardous and toxic chemicals in your products and processes and the practices adopted to manage such wastes.
  - PPAP recognizes that the natural resources are finite and therefore need to be conserved and recycled. In the endeavour to achieve the same it continues to evaluate opportunities for technology upgradation, improved processes for waste reduction. PPAP always focuses on 5R concept (Refrain, Reform, Reduce, Reuse and Re-cycle). PPAP has installed the bio-composter for canteen waste and recycle the food waste produced by PPAP. PPAP is using reclaimed packaging materials in the form of bins that will return from the customer, eliminating the need for single use packaging. The same bins will be reused until the end of their life cycle.
  - PPAP follows the international standard of materials as per IMDS and verify the SOC/ POP free material to protect against any toxicity.
- 10. If the entity has operations/offices in/around ecologically sensitive areas (such as national parks, wildlife sanctuaries, biosphere reserves, wetlands, biodiversity hotspots, forests, coastal regulation zones etc.) where environmental approvals / clearances are required, please specify details in the following format: Not Applicable.
- 11. Details of environmental impact assessments of projects undertaken by the entity based on applicable laws, in the current financial year: Not Applicable.
- 12. Is the entity compliant with the applicable environmental law/ regulations/ guidelines in India, such as the Water (Prevention and Control of Pollution) Act, Environment protection act and rules thereunder (Y/N). If not, provide details of all such non-compliances, in the following format:

Yes, PPAP gives highest priority to ensure environment-friendly practices, having all valid consent to operate (Air & Water), Hazardous waste authorization by concerned pollution control boards, ensuring compliance with applicable environmental laws, rules, regulations, and guidelines.

### **Leadership Indicators**

1. Provide break-up of the total energy consumed (in Giga Joules) from renewable and non-renewable sources, in the following format:

Parameter	FY 2022-23	FY 2021-22
From renewable sources (Solar Power)		
Total electricity consumption (A)	3268	2072
Total fuel consumption (B)	-	-
Energy consumption through other sources (C)	-	-
Total energy consumed from renewable sources (A+B+C)	3268	2072
From non-renewable sources		
Total electricity consumption (D)	52941	42981
Total fuel consumption (E)	7725	6757
Energy consumption through other sources (F)	-	-
Total energy consumed from non-renewable sources (D+E+F)	60666	49738

Note: Independent assurance has been carried out by DQS India [Deutsch Quality Systems (India) Private Limited].

2. Provide the following details related to water discharged:

Yes, PPAP has implemented a mechanism for Zero Liquid Discharge. The wastewater generated from cooling towers was previously drained out in municipal drains, it is currently being stored in underground storage tanks and then used for horticulture.

### 3. Water withdrawal, consumption, and discharge in areas of water stress (in kilolitres):

For each facility / plant located in areas of water stress, provide the following information:

- (i) Name of the area: Noida & Greater Noida (Uttar Pradesh), Pathredi (Rajasthan), Vallam Vadagal (Tamil Nadu), Viramgam (Gujarat)
- (ii) Nature of operations: Manufacturing of Automotive sealing parts (Extrusion, Injection Moulding, Assembly).
- (iii) Water withdrawal, consumption, and discharge in the following format:

Parameter	FY 2022-23	FY 2021-22
Water withdrawal by source (in kilolitres)		
(i) Surface water	-	-
(ii) Groundwater	35436.31	31896
(iii) Third party water	14108	12286
(iv) Seawater / desalinated water	-	-
(v) Others	-	-
Total volume of water withdrawal (in kilolitres)	49544.31	44182
Total volume of water consumption (in kilolitres)	49544.31	44182
Water intensity per crore of turnover (Water consumed / turnover)	112.39	109
Water intensity (optional) – the relevant metric may be selected by the entity		
Water discharge by destination and level of treatment (in kilolitres)		
(i) Into Surface water		
- No treatment		
- With treatment – please specify level of treatment		
(ii) Into Groundwater		
- No treatment		
- With treatment – please specify level of treatment		
(iii) Into Seawater	NA	
- No treatment		
- With treatment – please specify level of treatment		
(iv) Sent to third parties		
- No treatment		
- With treatment – please specify level of treatment		
(v) Others		
- No treatment		
- With treatment – please specify level of treatment		

Note: Independent assurance has been carried out by DQS India [Deutsch Quality Systems (India) Private Limited].

### 4. Please provide details of total Scope 3 emissions & its intensity, in the following format:

Currently, PPAP is only mapping its Scope 1 and Scope 2 emissions & its intensity. However, in future, PPAP will consider the mapping of its Scope 3 emissions.

With respect to the ecologically sensitive areas reported at Question 10 of Essential Indicators above, provide details
of significant direct & indirect impact of the entity on biodiversity in such areas along-with prevention and remediation
activities.

Not Applicable.

6. If the entity has undertaken any specific initiatives or used innovative technology or solutions to improve resource efficiency, or reduce impact due to emissions / effluent discharge / waste generated, please provide details of the same as well as outcome of such initiatives, as per the following format:

S. No.	Initiative undertaken	Details of the initiative	Outcome of the initiative
		FY 20	022-23
1.	Energy Conservation Initiatives	Various energy efficient technology has been installed inside the ma-chines.	466650.48 kWh annual energy saving and reduction of 377.99 tCO <sub>2</sub> emis-sions
2.	Water saving Initiatives	Installation of water efficient technology and water saving taps	11132 kL water saved
3.	Waste Management Initiatives	Installation of PADCARE bins for safe disposal of sanitary napkins	0.82 kg material processed out of the 41 pads collected and 0.217 tCO <sub>2</sub> emission reduction
4	Supply Chain Initiatives	Localisation of raw material	Annual reduction of 43.45 tCO <sub>2</sub> equiva-lent to 1316 no. of trees to neutralize the same reduction in the environment.

7. Does the entity have a business continuity and disaster management plan? Give details in 100 words/ web link.

Yes, PPAP has a well-defined risk, business continuity and disaster management plan. The plan outlines all the contingencies along with the overall governance and monitoring of the business continuity function. Business continuity spans resources, people, processes and technology. Requisite training programmes have been conducted for the teams to be prepared to respond in a crisis. Availability of emergency supplies ensured by respective entity in planned way and exercised time to time to check their preparedness. Most of the business functions are supported through automation with the help of technology.

8. Disclose any significant adverse impact to the environment, arising from the value chain of the entity. What mitigation or adaptation measures have been taken by the entity in this regard?

No significant adverse impact has been observed to the environment, arising from the value chain.

Ensure counter measure through periodical self-assessment by suppliers.

9. Percentage of value chain partners (by value of business done with such partners) that were assessed for environmental impacts.

61% suppliers assessed.

Principle 7: Businesses, when engaging in influencing public and regulatory policy, should do so in a manner that is responsible and transparent



### **Essential Indicators**

1. a. Number of affiliations with trade and industry chambers/ associations.

PPAP is a member of 7 business associations.

 List the top 10 trade and industry chambers/ associations you are a member of/are affiliated to, on the basis of no. of members.

S. No.	Name of the trade and industry chambers/ associations	Reach of trade and industry chambers/ associations (State/National)	
1	Automotive Component Manufacturers Association of India (ACMA)	National	
2	Bhiwadi Manufacturers Association (BMA)	State	
3	Confederation of Indian Industries (CII)	National	
4	HCI Supplier's Club Society	r's Club Society National	
5	Maruti Suzuki Suppliers Welfare Association (MSSWA)	National	
6	Tools and Gauge Manufacturers Association of India (TAGMA)	National	
7	Toyota Kirloskar Suppliers Association (TKSA)	National	

2. Provide details of corrective action taken or underway on any issues related to anti- competitive conduct by the entity, based on adverse orders from regulatory authorities.

Not Applicable

### **Leadership Indicators**

1. Details of public policy positions advocated by the entity.

PPAP is currently not engaged in public advocacy.

Principle 8: Businesses should promote inclusive growth and equitable development



#### **Essential Indicators**

Details of Social Impact Assessments (SIA) undertaken by PPAP for projects in the current Financial Year.

SIA activity has not been started yet, however, PPAP has been planning to undertake the SIA in the upcoming years.

- 2. Provide information on project(s) for which ongoing Rehabilitation and Resettlement (R&R) is being undertaken by your entity, in the following format: Nil
- 3. Describe the mechanisms to receive and redress grievances of the community.

Register of grievances is kept and maintained to receive and redress grievances of the community.

4. Percentage of input material [inputs to total inputs by value (in Cr.)] sourced from suppliers:

PPAP undertakes initiatives to build capacities of the suppliers. PPAP supports the MSMEs in nearby locations of its plants for raw material sourcing/packaging/ consumable etc. The supply chain team of PPAP periodically visits the facilities of the vendors for their continuous upgradation and suggest them improvement points.

	FY 2022-23	FY 2021-22
Directly sourced from MSMEs/ small producers	15%	11%
Sourced directly from within the district and neighbouring districts	92%	92%

### **Leadership Indicators**

- Provide details of actions taken to mitigate any negative social impacts identified in the Social Impact Assessments.
   Not Applicable.
- 2. Provide the following information on CSR projects undertaken by your entity in designated aspirational districts as identified by government bodies: Nil
- a) Do you have a preferential procurement policy where you give preference to purchase from suppliers comprising marginalized /vulnerable groups? (Yes/No)

No

b) From which marginalized/vulnerable groups do you procure?

PPAP supports the MSMEs and small suppliers in nearby locations of its plants for raw material sourcing/packaging/ consumable etc.

(c) What percentage of total procurement (by value) does it constitute?

During the reporting period, it constituted around 15% of the total procurement (in sales).

4. Details of the benefits derived and shared from the intellectual properties owned or acquired by your entity (in the current financial year), based on traditional knowledge:

Not Applicable.

- Details of corrective actions taken in intellectual property related cases wherein usage of traditional knowledge is involved:
   Not Applicable.
- 6. Details of beneficiaries of CSR Projects:

PPAP recognizes its responsibility and identifies underprivileged communities around its business locations as disadvantaged, vulnerable, and marginalized stakeholders, and engages with all such stakeholders and thrives to constantly contribute towards the betterment of the local community in which it operates.

125 no. of beneficiaries impacted during the reporting period:

- Environment (15 beneficiaries through employment for plantation activities at Dera Mandi Nursery and Tuqhlaqabad Biodiversity Park)
- Education (60 beneficiaries through fees, uniform and books donated)
- Healthcare (50 beneficiaries through health check-up camps, ration distribution).

Principle 9: Businesses should engage with and provide value to their consumers in a responsible manner



### **Essential Indicators**

Describe the mechanisms in place to receive and respond to consumer complaints and feedback.

PPAP supplies to Original Equipment Manufacturers (OEMs) and there is no direct visibility for the end user. However, PPAP has a customer complaint handling system based on IATF16949:2016 and business policy of each customer. PPAP provides immediate containment action and awareness training to all concerned team members to stop out flow of suspected material to the customers. Detailed countermeasure with simulation and 4M/why-why analysis is shared with customer within two weeks from the date of complaint received. After receiving effectiveness confirmation of action, PPAP does the horizontal deployment of the action taken wherever possible and standardize the standard operating procedure and related documents. No customer complaints are pending at the end of financial year.

2. Turnover of products and/services as a percentage of turnover from all products/service that carry information about:

Product/Services	As a % to total turnover
Environmental and social parameters relevant to the product	
Safe and responsible usage	NA
Recycling and safe disposal	

Note: PPAP supplies to Original Equipment Manufacturers (OEMs) and there is no direct visibility for the end user.

3. Number of consumer complaints in respect of the following:

	I	FY 2022-23		FY 2021-22		
	Received during the year	Pending resolution at end of year	Remarks	Received during the year	Pending resolution at end of year	Remarks
Data privacy						
Advertising	-					
Delivery of essential services	-		N	lil		
Restrictive Trade Practices						
Unfair Trade Practices	-					

Note: PPAP supplies to Original Equipment Manufacturers (OEMs) and there is no direct visibility for the end user.

4. Details of instances of product recalls on account of safety issues:

	Number	Reasons for recall
Voluntary recalls	-	NA
Forced recalls	-	NA

Does the entity have a framework/ policy on cyber security and risks related to data privacy? (Yes/No) If available, provide a web-link of the policy.

Yes, PPAP has policy for cyber security and certified ISO 27001: 2013. Web-link of the policy is as follows: <a href="https://www.ppapco.in/assets/pdf/policies/Privacy\_policy.pdf">https://www.ppapco.in/assets/pdf/policies/Privacy\_policy.pdf</a>

6. Provide details of any corrective actions taken or underway on issues relating to advertising, and delivery of essential services; cyber security and data privacy of customers; re-occurrence of instances of product recalls; penalty / action taken by regulatory authorities on safety of products / services.

During the reporting period, there was no observance of any issue related to cyber security, data privacy and safety of products and services.

### **Leadership Indicators**

- Channels / platforms where information on products and services of PPAP can be accessed (provide web link if applicable).
   Information on products and services can be availed from the official website of PPAP. Link for the same is as follows: <a href="https://www.ppapco.in/">https://www.ppapco.in/</a>
- 2. Steps taken to inform and educate consumers, especially vulnerable and marginalised consumers, about safe and responsible usage of products and services
  - PPAP supplies to Original Equipment Manufacturers (OEMs) and there is no direct visibility for the end user. Safe and responsible usage of product ensured by collaboration of OEM customers with their terms of manufacturing and delivery of products.
- 3. Mechanisms in place to inform consumers of any risk of disruption/discontinuation of essential services
  PPAP supplies to Original Equipment Manufacturers (OEMs) and there is no direct visibility for the end user. However, PPAP has contingency plan of covering the risk of disruption/discontinuation of essential services and very well informed to all customers.
- 4. Does the entity display product information on the product over and above what is mandated as per local laws? (Yes/No/Not Applicable) If yes, provide details in brief.
  - Not applicable as PPAP supplies to Original Equipment Manufacturers (OEMs) and there is no direct visibility for the end user. However, PPAP displays product label on part by laser printing as per customer requirements. The label displays information related to part manufacturing date, time and material used. We also provide details about the material used to customer like SOC (Substances of Concern) free, Conflict Mineral free, POP (Persistent Organic Pollutants) free and compliance with RoHS (Restriction of Hazardous Substances).
- 5. Did your entity carry out any survey with regard to consumer satisfaction relating to the major products / services of the entity, significant locations of operation of the entity or the entity as a whole? (Yes/No)
  - Not applicable as PPAP supplies to Original Equipment Manufacturers (OEMs) and there is no direct visibility for the end user. However, PPAP engages with its customers at various platforms to understand their expectations and has a well-defined system to measure customer satisfaction at regular intervals. Customer satisfaction are one of the most important factors of any business. Customer Satisfaction trends are compiled, monitored, and reviewed by top management on a periodic basis and action plans are discussed with customers.
- 6. Provide the following information relating to data breaches:
  - a. Number of instances of data breaches along-with impact

Nil

b. Percentage of data breaches involving personally identifiable information of customers

Nil